



# Remote IT Support + Online Backup

For many businesses, data management and technical support are paramount. With Windstream Remote IT Support + Online Backup, you can automatically store critical data and allow file sharing all within a single, cloud-based solution. You also enjoy the peace of mind offered by 24/7 computer repair and support by Tech Advisors, ensuring that all issues are resolved quickly and efficiently. Never worry about protecting your business in the event of hardware failure, cyber attacks and natural disasters.

## FEATURES

### Remote IT Support Features

- Remote IT support by Tech Advisors available 24X7
- Computer set-up, tune-up and repair
- Wireless networks setup and encryption
- Printer and peripheral setup and software installation

### Online Backup Features

- Computer files stored in secure remote location
- Easily share files with colleagues and clients
- Manage backup account and create sub-accounts with dedicated storage

## BENEFITS

- Enjoy IT support at a low monthly rate
- Virus, spyware and malware removal for PC optimization
- Avoid spending valuable time dealing with computer problems
- Schedule automatic backups so your files are always saved without constant monitoring
- Access backed-up files through an online web portal
- Efficiently send files up to 20 times larger than standard email allows

## PLANS

Online Backup and Remote IT Support are provided in various packs to meet your business needs.

ONLINE BACKUP / STORAGE SIZES	SERVICES	PRICE
100GB	Coverage for up to 10 devices. Covers 1 employee.	\$7.00/month
200GB	Coverage for up to 30 devices. Covers 3 employees.	\$14.00/month
300GB	Coverage for up to 100 devices. Covers 10 employees.	\$40.00/month



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